

SMARTER INTEGRATION CASE STUDIES

ACAS

ACAS implements Integration services at significantly reduced costs using ICaaS



WP³
SMARTER
INTEGRATION

ABOUT ACAS

Advisory, Conciliation and Arbitration Service (ACAS) is a public service that provides free and impartial information and advice to employers and employees on all aspects of workplace relations and employment law. Its range of services also sees the organisation deliver training to more than 30,000 people each year.



— www.acas.org.uk

ACAS' CHALLENGE

Being a small public sector organisation, ACAS has limited resources available to implement its IT infrastructure projects.

Yet, given the importance of its work to employees and employers nationally – coupled with the public facing nature of its work –there is huge pressure to deliver a high level of service.

With a large number of clients to serve, the organisation has been looking to provide users with more self-service functionality online. These digital initiatives, however, involve the complicated task of integrating numerous systems.


“WE COULD DEPLOY WITHOUT HAVING THAT BIG LUMP SUM TO PAY UP FRONT – SAVING AT LEAST **70%** IN COMPARISON WITH OTHER POTENTIAL SUPPLIERS, POSSIBLY MORE,”

— Michael Bradshaw, Lead Architect at ACAS

To resolve this complexity, ACAS was looking to build an integration platform that could consolidate its disparate systems and manage future connectivity requirements.

THE SMARTER INTEGRATION SOLUTION





Integration Capability as a Service (ICaaS) provided an obvious answer to ACAS' problem. A cloud-based service, ICaaS accelerates digital transformation projects by removing the need to:

- 1 Spend an inordinate amount of time and money specifying, buying, installing and configuring an integration software platform
- 2 Recruit, train and manage an integration team
- 3 Set up and monitor numerous control standards to ensure the quality of work

Instead, you can simply call upon pre-built integration flows that are already tried, tested and proven. Using a standard API approach, you can plug in multiple databases and systems. You just need to configure the platform to let each service know what it needs to do.

The Smarter Integration platform includes a large library of adapters that provide connectors for various transport and messaging protocols. These protocol adapters ensure data can be received and delivered over any transport.

THE RESULTS

ACAS was hoping to develop an integration platform within a specified budget and guaranteed time period. By choosing Smarter Integration, the platform was available within 48 hours and we have been able to redistribute huge savings to other vital projects.



Cost

70% - 90% savings on the alternative

With a cloud-based ICaaS approach, ACAS didn't need to procure the technology, hire consultants, pay developers' salaries or annual software licensing fees.

"We could deploy without having that big lump sum to pay up front – saving **at least 70%** in comparison with other potential suppliers, possibly more," said Michael.

“ THIS IS MONEY WE’VE BEEN ABLE TO REALLOCATE TO THE DIGITAL FRONT-END AND OTHER OPTIONS FOR DEVICE REFRESHMENT. I DON’T EVER LIKE TO USE THE WORD ‘NO-BRAINER’ BUT IF I WAS TO EVER USE IT THEN, FROM A COST PERSPECTIVE, IT WOULD BE APPROPRIATE. ”

— Michael Bradshaw, Lead Architect at ACAS



Speed

Deploy in hours rather than months

As ACAS only needed to configure pre-built integration flows in a cloud environment, deployment took a tiny fraction of the time. In effect, this removed the connectivity layer from digital projects – and, along with it, a huge source of uncertainty and stress.

“ THE SPEED WITH WHICH WE DEPLOYED REALLY REDUCED THE RISKS INVOLVED. WITHIN 48 HOURS WE WERE UP AND RUNNING. ”

“With the flick of a switch, we went from development to user acceptance testing.”



Cloud-based integration is derisking digital transformation by cutting costs and reducing deployment times. To find out more about Smarter Integration's IcaaS service:

GET IN TOUCH

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www.smarterintegration.cloud

About us

Established by expert integration architects W3P, based in Milton Keynes, England, Smarter Integration has pioneered the development of ICaaS as a market solution.



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